

Service Message

Dear Colleagues

I hereby send you Service Message regarding FB 5100 Software-update.

If you have any comments please do not hesitate to contact either me or the reference persons listed.

Production Start: week 05-00

First Machine No. 479.668

Best Regards
Wittenborg A/S

Jan Sørensen
Product Line Manager

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VMC-Software

Problem:

In some cases the model FB-5100 boiled over after a short period in operation.

The problem is related to a situation, where if one of the wastebucket/drip tray sensors is activated at the moment when the heating element is on.

When this situation appears, the heating element will continue to be on, and after a short period the overboil switch will be activated.

Solution:

A small change has been implemented in the VMC software.

New versionno.:

VMC 00400040

Releasenote will follow.

First machine no. in production:

The following machines delivered have the new software implemented :

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And hereafter in running production.

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General:

Above problem only appears in some machines, and is related to the cleaning procedures (emptying of the waste bucket/drip tray).

If the wastebucket/drip tray is following regular cleaning procedures, the "overboil" problem will not appear.

Reference person:

Bent Erik Truelsegaard (1315)