



TECHNICAL INFORMATION

MACHINE TYPE FB 55	TYPE Fresh brewer	T.I.-NO FB55 08/00				
SERIAL NUMBERS AFFECTED	from production date March 2000	ISSUED BY Dokumentation/ Wittenborg Reinfeld				
SUBJECT RESET TO DEFAULTS	ISSUED FOR (X): <table border="1"> <tr> <td>Action</td> <td></td> </tr> <tr> <td>Information</td> <td>X</td> </tr> </table>		Action		Information	X
Action						
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RESET TO DEFAULTS

DISPENSERS AFFECTED:

- This affects all dispensers which are equipped with control (VMC) 47180501 and which have been produced since March 2000.

PROBLEM:

- There is more and more feedback from the market, that program settings specific to the customer are automatically reset to the defaults.
This can be confirmed through laboratory tests by the manufacturer.

REASON:

- RESET appears increasingly on the control during delivery of drinks, especially if the filter plate is badly contaminated or calcified.
- This RESET can cause the loss of settings in the EEPROM specific to the customer. The program settings are reset to the defaults.

NOTE:

- During the "RESET" process, the control is temporarily in an undefined state. In this way, the valves, for example, could be actuated and they therefore could open for a short while.
- The excess current cut-off device for the brewer will not function, as the error message (E5) is deleted from the display and the brewer continues the dispensing process due to the RESET.

SOLUTION:

- We are currently working intensively on this problem to find a solution as quickly as possible.
No tests so far have produced a satisfactory solution.

The following measures can reduce the RESET-response:

- 1: **Do not switch off** the machine if it is not necessary.
- 2: Follow the **cleaning instructions thoroughly**, especially with the filter plate, in order to **avoid more strain on the brewer**.

CONTACT PERSON:

- Nils Stöwahse

18.12.00	UTE MEIER	18.12.00	NILS STÖWAHSE
DATE:	PRODUCED BY:	DATE :	CHECKED BY: